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PURCHASING A CAR ON-LINE

Investigate makes and models to know what you want and need before going on line. Find out all you can about the seller including an address and telephone number. Get the VIN Number and buy a vehicle history report at www.carfax.com or www.autocheck.com before you place a bid. Insist that you be able to have the vehicle inspected for damage or needed repairs before the sale is final and never finalize a sale until you have driven and inspected the vehicle. Find out the amount of all transportation fees or other costs you might have to pay. Consider carefully before buying a car online; the risks may outweigh the benefits.

Before you pay for a vehicle, check with the Better Business Bureau at (302)230-0108 or at the BBB website at www.delaware.bbb.org/homepage.html to see if any complaints have been made against the seller.

THE CONSUMER PROTECTION UNIT

The Attorney General's Consumer Protection Unit helps [consumers resolve problems with businesses](#). To get information, discuss problems or make a complaint, call our toll-free number from anywhere in Delaware - 800-220-5424. Consumers in New Castle County can also reach us at 577-8600. Helpful consumer information and our complaint form are on-line at www.state.de.us/attgen.